



Quality and Delivery Policy

The Quality and Delivery of the undertakings of Joseph Gallagher Group Ltd are testament to its success in the global marketplace. Quality underpins the health, safety, wellbeing, and sustainability of all we do. Only by setting clear vision and supporting objectives can we ensure our place as a leading organisation on the world stage.

This Statement sets out the Quality Policy for The Joseph Gallagher Group Companies which is seen as vital to the long-term success of the business.

The objective of the management of all Group Companies is to provide services/products of high and consistent quality in a manner that satisfies all contractual regulatory or other applicable requirements of its customers therefore leading to the continual improvement of the business and its management system.

To achieve this objective, it is the policy of the Joseph Gallagher Group Ltd to establish and maintain an effective and efficient documented quality management system for each company planned and developed in conjunction with other management functions. The determination of conformity of work to contractual and regulatory requirements is made based on objective evidence.

The management will establish a management framework of targets and objectives against which progress can be monitored towards the continual improvement of operations and services. These will be reviewed on at least an annual basis to assess each company's performance.

This policy, which has been approved by the Managing Director of the Group and these basic principles will be communicated, understood, and applied by all those carrying out work on behalf of The Joseph Gallagher Group Ltd. It shall be made available to the public and other relevant interested parties as appropriate,

This policy will be reviewed annually.

A handwritten signature in blue ink, consisting of several vertical strokes followed by a horizontal stroke and a small flourish.

Signed

Group Managing Director

April 2021

